



Baggage Claim form

Dear Valued Nature Air Customer:

Please accept our sincere apology for the mishandling of your baggage. We understand your concern and realize the inconvenience this causes. Nature Air will make every effort to merit your future business by handling your report in an efficient and equitable manner.

CUSTOMER INSTRUCTIONS

- Retain a copy of all documents submitted for your records.
- Mail original documents to the address below.
- If more space is needed, please attach an additional page.

ITEMS NEEDED TO PROCESS CLAIM

- Copy of ticket voucher or boarding pass.
- Baggage Claim Check(s)
- Receipt for items with value of \$150 or higher
- Signatures of all affected customers

CLAIM RESOLUTION INFORMATION

Tracing of your baggage began as soon as you reported the mishandling to our agent.

Our Airport Services Department provide assistance with initial tracing. Secondary tracing is based on the detailed content information we ask you to provide on this Passenger Property Form.

To assist us, please complete and return this form within 30 days. You will then be contacted regarding the status of your claim. Failure to provide an accurate list of property or to return this form in the time specified may hinder our success and could possibly render your claim void.

LIABILITY LIMITATIONS

As detailed in our General Conditions, Nature Air is not liable for loss, damage to, or delay of perishable property, not for damage to or caused by fragile articles, liquids, or perishables, or for loss, damage to, or delay of medicines, surgical supports, money, jewelry, negotiable papers, securities, business/ personal documents, spirits, books/manuscripts, optics, keys, publications, blueprints, paintings/works of art, sound reproduction equipment, business samples, artistic items, irreplaceable items, photographs, business equipment, natural fur products, antiques, heirlooms, collectibles, artifacts, precious metals/stones, photographic/audio/video equipment and related items, computer hardware/software and electronic components equipment. For tracing purposes, please list all items regardless of liability.

Passenger Property Form
File Reference Number ___ **U3** ___

Name: First	Last	Home Phone: Cell Phone: Business Phone:	Ticket # Email:
Home Address:			
Were you charged for excess Baggage? Yes: No:	No. Bags Checked:	No. of Bags missing:	
Baggage Claim Check #			
Where did you last see your baggage?			
Identification #			

Complete Itinerary – Please Include all Flight Information

From	To	Flight #	Date

Baggage Description and Contents

Type of Bag	Color of Bag	Brand of Bag	Date of Purchase	Original Cost

Contents Description

Article	How Many	Label/Brand/Size/ Color	Store Name Where Purchased	Date Purchased	Original Cost

I do hereby warrant the foregoing statement and those on the accompanying form to be accurate, complete and true, and I hereby make a claim against Nature Air in the amount of \$_____ USD for a loss occurring on _____.

Customer Signature: _____
 Date: _____